

MEDSTAR LAUNCHES NEW-AND-IMPROVED MEDSTAR SAVER MEMBERSHIP PROGRAM

For only \$69 per year, members and their families are protected from ambulance transport expenses

FORT WORTH, Texas (May 1, 2017) – MedStar, the regional governmental EMS agency and exclusive ambulance provider in River Oaks and 14 other cities, has launched the new-and-improved MedStar Saver membership program.

For only \$69 per year, the MedStar Saver program protects members and their families from (medically necessary) ambulance transport expenses, and memberships are available to those with or without insurance coverage. Enrollment is quick, easy and can now be done online by visiting www.MedStarSaver.org.

“We don’t want patients in our service area wasting precious time by hesitating to call 9-1-1 because they’re worried about the ambulance bill,” said Doug Hooten, chief executive officer at MedStar. “The MedStar Saver program gives families peace of mind in life’s emergencies, while also saving them from financial trauma, too.”

The average cost for an emergency transport is more than \$1,500, and even with insurance coverage, some patients may be left with an uncovered balance. All MedStar Saver members and their families are shielded from this expense, and protected with unlimited (medically necessary) ambulance services.

The MedStar Saver is available to anyone who lives or works in the MedStar service area, including the cities of Fort Worth, Blue Mound, Burleson, Edgecliff Village, Forest Hill, Haltom City, Haslet, Lakeside, Lake Worth, River Oaks, Saginaw, Sansom Park, Westover Hills, Westworth Village, and White Settlement.

In 2016, MedStar responded to 135,000 calls, so approximately 12 percent of its service area population needed an ambulance and nearly 18,000 of transports were billed direct to the patient due to lack of insurance.

“Every day, we meet over 300 patients who never thought they’d need an ambulance. No one plans on needing emergency transport, but a moment’s hesitation can have life-shattering effects,” added Hooten. “With the MedStar Saver program, members will never have to second-guess calling for help. \$69 per year is a small price to pay for peace of mind.”

About MedStar

Responding to over 140,000 calls each year, MedStar is the exclusive emergency and non-emergency ambulance service provider to over 880,000 residents throughout Fort Worth and 14 other Tarrant County cities including Haltom City, Burleson, Saginaw, White Settlement, Forest Hill, River Oaks, Lake Worth, Sansom Park, Westworth Village, Blue Mound, Edgecliff Village, Haslet, Lakeside and Westover Hills. Established in 1986, MedStar is governed by the Metropolitan Area EMS Authority Board of Directors. It is one of only 133 ambulance services in the U.S. to receive national accreditation by the Commission on Accreditation of Ambulance Services. The Texas Department of State Health Services also named MedStar the 2010 Texas EMS Provider of the Year. For more information, visit www.MedStar911.org.